

# 2025 Policyholder Risk Management Support



## 2025 Webinars

Invitations and registration links to our risk management webinars are sent to all Lexington Healthcare policyholders approximately one month prior to the webinar. The 2025 topics include:



### **How to Conduct Security Vulnerability/Self-Risk Assessments for Clinics, Physician Practices and Multi-Tenant Medical Structures (MOBs)?**

January 23, 2025 at 2 PM ET

### **Developing an Incident Reporting Program**

March 20, 2025 at 2 PM ET

### **Credentialing Basics: What Do We Need to Know?**

June 19, 2025 at 2 PM ET

### **Safe Patient Handling: Designing a Patient Fall Prevention Program**

September 18, 2025 at 2 PM ET

### **Designing Your Disaster Preparedness Procedures**

November 13, 2025 at 2 PM ET

## Risk Management Services

### **Risk Management Consultation**

Value-add Risk Management consultations at [riskmanagement@aig.com](mailto:riskmanagement@aig.com) are available for all policyholders Monday to Friday 9 AM–5 PM EST, to provide risk management support to policyholders when the need and questions arise.

### **Crisis Prevention and Verbal De-Escalation Training (Live Remote/Onsite Options Available)**

Policyholders may have access to our Crisis Prevention Institute (CPI) certified instructor who will work with your facility to provide training and teach staff proven strategies for deescalating and responding to a potentially violent situation before it escalates.

### **Workplace Violence Risk Management Resource Library**

Lexington Healthcare Risk Management is now offering exclusive access to our policyholder Workplace Violence Risk Management Resource Library developed in conjunction with ECRI. This library provides access to workplace violence and behavioral health resources to assist facilities in their risk management efforts.

### **Did You Know? Risk Management Advisories**

Our *Did You Know?* risk management advisories are sent to all Lexington healthcare policyholders to provide timely information on current and emerging exposure risk management topics.

**For additional information about available risk management services for current policyholders, please contact [riskmanagement@aig.com](mailto:riskmanagement@aig.com).**

Moira Wertheimer, Esq., BSN, RPLU, CPHRM, DFASHRM  
AIG/Lexington Insurance Company Professional Lines  
Risk Management Product Management Lead  
[riskmanagement@aig.com](mailto:riskmanagement@aig.com)

Lisa L. Calafiore, PT  
AIG/Lexington Insurance Company Professional Lines  
Risk Management Education and Resource Manager  
[riskmanagement@aig.com](mailto:riskmanagement@aig.com)

# LEXINGTON INSURANCE

An  company

Lexington Insurance Company, an AIG company, is a leading U.S.-domiciled surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

The term AIG refers to American International Group, Inc. property and casualty insurance operations, including related property and casualty business divisions, but not to any specific subsidiary insurance company.

Licensed surplus lines brokers may obtain products and services from Lexington Insurance Company or from Lexington Specialty Insurance Agency, Inc. (CA license no. 6003097), an AIG subsidiary serving as a program administrator for Lexington Insurance Company and other AIG member companies.

Additional information about AIG can be found at [www.aig.com](http://www.aig.com) | YouTube: [www.youtube.com/aig](https://www.youtube.com/aig) | LinkedIn: [www.linkedin.com/company/aig](https://www.linkedin.com/company/aig)

© 2024 American International Group, Inc. All rights reserved.

INTENDED FOR LICENSED SURPLUS LINES INSURANCE BROKERS ONLY.

